# DEPARTMENT OF VETERANS AFFAIRS Justification and Approval For Other Than Full and Open Competition

- 1. Contracting Activity: Department of Veterans Affairs, VISN 08, James A. Haley Veteran's Hospital. The Network Contracting Office [NCO] # 8 is the contracting agency and the Department of Veterans' Affairs Veterans Integrated Service Network (VISN) 8, James A. Haley VA Hospital (JAHVAH) National VA Grant and Per Diem Program is the organizational activity responsible for the proposed contracting activity. This is a Justification for Other Than Full and Open Competition for purchase request 2237 number 673-13-1-5394-0002.
- 2. Nature and/or Description of the Action Being Processed: This is a firm fixed-price contract for a base year and four option years to provide maintenance services of the Documentum/AppXtender Management System. This unique system/software is from the sole source manufacturer and supplier of the system. This other than full and open competition is for the procurement of maintenance service. The maintenance service will be the standard support that provides JAHVAH maintenance for the following specific products: AX Audit Tool; ApplicationXtender Server 5 CC User; ApllicationXtender Export for Input Accel; and Input Accel Basic. The manufacturer and supplier of the system and the maintenance is Business Imaging Systems, Inc. (BIS), DUNS #153925649, 13900 N. Harvey, Edmond, OK 73013-2431.
- 3. Description of Supplies/Services Required to Meet the Agency's Needs: The maintenance service will be the standard support that provides JAHVAH maintenance for the following specific products: AX Audit Tool; ApplicationXtender Server 5 CC User; ApllicationXtender Export for Input Accel; and Input Accel Basic. Maintenance service of the Documentum / AppXtender file management system, developed by BIS, purchased for the National VA Grant and Per Diem Program (GPD), to scan and index all National VA Grant and Per Diem Program (GPD) records to provide automated workflow management for GPD documents. The period of performance for the base year on this maintenance agreement is from October 1, 2012 through September 30, 2013. Total estimated cost for the standard support for the Base year is \$6,401.31; Option Year 1 \$6,657.36 (4% increase); Option Year 2 \$6,923.65 (4% increase); Option Year 3 \$7,200.60 (4% increase); Option Year 4 \$7,488.62 (4% increase). Total estimated cost for the base year and four option years is \$34,671.54.

### 4. Statutont Authority Permitting Other than Full and Open Competition:

(X) (1) Only One Responsible Source and No Other Supplies or Services Will Satisfy
Agency Requirements per FAR 6.302-1;
( ) (2) Unusual and Compelling Urgency per FAR 6.302-2;
()(3) Industrial Mobilization, Engineering, Developmental or Research Capability
or Expert Services per FAR 6.302-3;
( ) (4) International Agreement per FAR 6.302-4
( ) (5) Authorized or Required by Statute FAR 6.302-5;
( ) (6) National Security per FAR 6.302-6;
( ) (7) Public Interest per FAR 6.302-7:

## 5. Demonstration that the Contractor's Unique Qualifications or Nature of the Acquisition Requires the Use of the Authority Cited Above iaPPlicability of authority):

Documentum / AppXtender file management system, developed by Business Imaging Systems (BIS), purchased for the National VA Grant and Per Diem Program (GPD), to scan and index all National VA Grant and Per Diem Program (GPD) records to provide automated workflow management for GPD documents. The Masterscan software was developed by Business Imaging Systems, (BIS) adding functionality to the Documentum AppXtender solution that would not exist without it. BIS, the agency providing the maintenance service has sole access/permissions to use this application, as it is their design. BIS is the only authorized part that is capable of supporting the entire proposed ApplicationXtender based content management system. This system was developed by BIS and therefore it is proprietary and can only be supported by BIS. In the event issues are identified with core application, only the holder of the source code would be able to resolve the issue. BIS is currently the sole owner of the source code.

# 6. Description of Efforts Made to ensure that offers are solicited from as many potential sources as deemed practicable:

None conducted — BIS is the proprietary company that has developed this technology, and the sole owner of the source code required to resolve issues. The maintenance component is required to be compatible and the agency providing the maintenance service must have access to this application / source code.

7. Determination by the Contracting Officer that the Anticipated Cost to the Government will be Fair and Reasonable: The anticipated cost to the Government is considered fair and reasonable in accordance with FAR 13.106-3(2)(ii) Comparison of the proposed price with prices found reasonable on previous purchases: 673-C20258.

The cost is considered fair and reasonable by comparing it to FY11 and FY12 purchase orders with BIS for software maintenance. FY10 maintenance cost was \$3,880.00 and FY12 maintenance cost was \$3,000.00. The cost is projected to increase to \$6,401.31 because there was additional software for the AX Audit Tool added to the ApplicationXtender Server and the ApplicationXtender Export for input Accel. By having two separate software programs they both fall in the range of \$3,000.00 per program and by comparing this to previous purchases it is determined to be fair and reasonable. The anticipated for each option year is projected to have a 4% escalation increase as broken out in paragraph 3 above and is in line with industries increases.

## 8. Description of the Market Research Conducted and the Results, or a Statement of the Reasons Market Research Was Not Conducted:

None — The organization chosen to facilitate this maintenance service must be able to ensure compatibility and have access/permissions to use the Masterscan software and the Documentum AppXtender.

BIS is the proprietary company that has developed this technology, and the sole owner of the source code required to resolve issues. The maintenance component is required to be compatible and the agency providing the maintenance service must have access to this application / source code.

9. Any Other Facts Supporting the Use of Other than Full and Open Competition: The organization chosen to facilitate this maintenance service must be able to ensure compatibility and have access/permissions to use the Masterscan software and the Documentum AppXtender.

- 10.Listing of Sources that Expressed. in Writing, an Interest in the Acquisition: There are no interested sources as BIS is the proprietary company that developed and the sole owner to provide maintenance on this software.
- 11.A Statement of the Actions, if any. the Agency May Take to Remove or Overcome any Barriers to Competition before Making subsequent acquisitions for the supplies or services required:

  When useful life of this program is met the National VA Grant and Per Diem Program will look for the possibility of an updated system. Other programs procurement of this would be competitive.
- **12.** <u>Requirements Certification:</u> I certify that the requirement outlined in this justification is a Bona Fide Need of the Department of Veterans Affairs and that the supporting data under my cognizance, which are included in the justification, are accurate and complete to the best of my knowledge and belief.

Susan Sigwart, Program Assistant National VA Grant and Per Diem Program James A. Haley VA Medical Center

Date

#### 13.Approvals in accordance with FAR 6.304

**a. Contracting Officer's Certification.:** (required) I certify that the foregoing justification is accurate and complete to the best of my knowledge and belief.

Name: Leslie D. Hawkins

Contract Specialist Facility: JAHVH

Date

9 oct 20/2 Date

**b. Product Line Supervisor (PLS):** I certify that the foregoing justification is accurate and complete to the best of my knowledge and belief.

Name: Ron Music

Contracting Team Lead

Facility: JAHVH